

# COVID-19 CASE AND OUTBREAK MANAGEMENT – KEY ACTIVITIES FOR PRIORITY SETTINGS



COVID-19

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## PREVENT AND PREPARE READINESS



### PREVENTION

Maintain and implement your COVID-19 Safety Plan

### PLAN FOR CASES

Develop, review and update your Outbreak Management Plan, including details of your internal outbreak response team

Establish systems to rapidly identify possible COVID-19 infections

Identify and maintain records to support contact tracing and risk assessment by Public Health Services

Prepare a communication plan and update contact information

Consider how you will continue to provide essential services and maintain adequate staffing during an outbreak

### INFECTION CONTROL PREPAREDNESS

Maintain adequate supplies of personal protective equipment, hand hygiene and cleaning products and outbreak signage

Educate and train staff

Plan how cases and close contacts will be managed (including isolation and quarantine of residents)

Plan for enhanced infection prevention and control activities during an outbreak

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## RESPOND ONE OR MORE CONFIRMED CASES



### INFORM AND MONITOR

Provide a description of the facility/setting and a list of potential contacts (for contact tracing) to Public Health Services

Activate your internal outbreak response team and join the outbreak management coordination team

Inform key stakeholders and place outbreak signage

Monitor outbreak progress

### MANAGE CASES AND CLOSE CONTACTS

Isolate confirmed case (if onsite)

Quarantine any close contacts (if onsite) when identified by Public Health Services

Facilitate access to healthcare and testing

Provide support and essential supplies

### ENHANCE INFECTION CONTROL

Restrict entry, limit movement within the facility/setting and limit communal activities

Clean contaminated areas

Increase monitoring for respiratory illness and facilitate access to testing

### FACILITY MANAGEMENT

Continue to provide essential services

Implement measures for surge capacity and staff contingency

**IMPLEMENT FURTHER RESPONSE MEASURES AS NEEDED**

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## STAND-DOWN OUTBREAK IS OVER



### INFORM

Inform key stakeholders and remove outbreak signage

Stand-down your internal outbreak response team

### EVALUATE

Review and debrief

Implement necessary changes and update your Outbreak Management Plan

## RESUME STAGE I ACTIVITIES